



www.spiro.ch

AFTER SALES SUPPORT



Quality Products

Original Spare Parts

Which we distribute worldwide with additional warranty. We have original parts stocked in our warehouse for over 20 years.

Reliable Services

Equipment Care Services

Where our professional service engineers can make inspections, maintenance checks, repairs, upgrades and improvements to your Spiro® and Spiral-Helix machines.

Competitive Prices

Training and Support

Where our professional instructors can give technical advice and training at our Spiro® training centre or at your facility.

Optimised Investments

Spiro® Service Agreement

Which serves to optimise your investment, prevent breakdowns, and make best usage of your Spiro® machine to continuously achieve a high output quality.

THE *Original* SINCE 1956

Original Spare Parts

We understand that parts have to be on time and correct.

To serve our customers in the long run, we have original parts stocked in our warehouses for at least 20 years. We know that our parts will always fit Spiro® and Spiral-Helix equipment as we still have the original drawings for everything we have ever made. Spare parts have to arrive on time and they have to be of the best quality. That demands a well structured organisation. That organisation is Spiro®.

BENEFITS

- » Original parts produced by Spiro®
- » The right spare parts at the right time, for the right price
- » Stock from warehouse in Switzerland
- » Fast and reliable delivery service
- » Replacement components for obsolete parts



Equipment Care Service

Inspection, Service, Repairs, and Upgrades.

Spiro International S.A. pursued endeavours to enhance the value for our Spiro® and Spiral-Helix machine users. Our Equipment Care Service encapsulates the inspection, service, and any necessary repairs of your machines. Moreover, devoted to research, we have created various upgrade solutions on our Tubeformer, Plasmacutter and Stitchwelder models. Discover today the possibilities to increase your production capacity, functionality and improved material savings.

BENEFITS

- » Safety and accessibility
- » Functionality check
- » Overall condition inspection
- » Scheduled down-time
- » Replacement of worn parts
- » Thorough documentation of service performed



Training and Support

Take care of the people behind the machines as well!

Spiro® believes that training is an essential part of our valued services. We fully train your employees on how to operate your Spiro® and Spiral-Helix machines as efficiently as possible. We can also customise training that is not in conjunction with the delivery of your equipment – perhaps you have replaced staff or updated your production line? We will be there to share the knowledge you need to get the most from your investments.

BENEFITS

- » Highest quality training
- » Training programs created for operators and/or maintenance personnel
- » Training certificate and diploma
- » Training in operating, maintenance and trouble shooting
- » Testing following completed training



Spiro® Service Agreement

Capture all in the Spiro® Service Agreement.

The Spiro® Service Agreement guarantees an annual inspection on your Spiro® machines, as well as a recommendation on how to optimize your investment through a service, repair, and/or upgrade with original Spiro® parts. In addition, your operators can profit from tips and feedbacks with respect to the best usage and maintenance of your Spiro® machinery to prevent breakdowns and continuously achieve a high output quality.

BENEFITS

- » Annual inspection visit
- » Special discount on spare parts and work
- » Warranty on spare parts
- » Priority service on breakdown
- » Condition report on your machine
- » Telephone support free of charge
- » Certificate certified Spiro® producer





We welcome you to visit our demonstration centre to see the machines in action.



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SPIRAL-HELIX, Inc.

THE COMPLETE SOLUTION



MACHINES

Spiro® can provide you with a complete set of superior quality machines for the production of circular ducts and fittings.



AIR DUCT SYSTEMS

Spiro® has an extensive range of pre-fabricated fittings, ventilation and air-conditioning accessories that make a great addition to the products your business can offer.



SERVICES

Spiro® have the experience, in depth knowledge, support and aftermarket services that ensure your production is continuous and efficient.